

210-750-8333 • 888-272-8228 • WWW.SYNERGYFCU.ORG

Spring 2022
VALU-TIMES

Working together to build the future.



8130-NL-0422



Vehicle Loans

It's important to have a vehicle that not only fits your lifestyle, but safely takes you where you want to go. We offer loans for different types of vehicles, new and used. Whether you're looking for a new boat for your next fishing trip, a new car to fit your growing family's needs, or a recreational vehicle for comfortable road trips, we can help you get into the vehicle of your dreams with the rates you'll love! When you apply online*, you can qualify for a reduced interest rate. Our rates are always available to view online at www.synergyfcu.org.

*All applications subject to eligibility.

Happy Retirement Yolanda Casanova!

Many of our members have had the opportunity to know and work with one of our amazing branch managers, Yolanda Casanova. After 37 amazing years of working with Synergy FCU, Yolanda is retiring on **April 30, 2022!** She has been the longest tenured employee, becoming a great leader in the process. Although we are sad to have someone as hard working and passionate as her leave our offices, we send her best wishes as she enjoys her well earned retirement.



Mark your
calendars

Mark Your Calendars for the Annual Meeting

Our **Annual Meeting** will be held **Wednesday, April 27th, 2022** at **5 p.m.** All are invited to attend the meeting! The meeting will take place online via Zoom. Look on our website www.synergyfcu.org for the Zoom meeting link. We hope to see you there!

Home Equity Loans

With a Home Equity Loan, you can have extra funds available for whatever you need! Use your home as security and have money for any occasion. Our easy financing and low, fixed rates allow you to have the peace of mind knowing that your rate will not change during your loan term! Learn more or apply online at www.synergyfcu.org.*

*All applications subject to eligibility. Home Equity Loans only available in Texas.



Combat Fraud



When it comes to fraud, the best way to prevent yourself from becoming a victim is to take precautions while regularly monitoring your accounts. Stay vigilant and keep in mind that if an offer seems too good to be true, it probably is. Scams can range from a stranger asking you to cash a check while offering to give you a portion of it, to sending you a text message with a link asking you to give personal information. Don't click on links from unknown sources offering you free items or links that seem suspicious. To help you combat fraud, we offer a variety of products to help you to keep an eye on your accounts, credit history, and identity. Some of our secure services are:

- **Card Control** and **CardValet**- Keep an eye on your cards with your phone. You can unlock and lock cards, set shopping restrictions, get real-time notifications when your card is used, and more!
- **IDProtect**- Monitor you and your family's identities, earn coverage up to \$10,000 for fraud reimbursement, and have access to a fraud specialist.
- **Online Banking**- View account balances and history, transfer funds, and access your information 24/7.
- **Mobile Banking**- Set Card Control preferences for your debit card, access your accounts from your phone, and you can set up mobile texting to receive account balances and review transactions.

You can learn more on our website at www.synergyfcu.org/Fraud-Prevention/All about all the ways you can combat fraud and view a full list of products and services.

Board Nominations

The **Board of Directors** play an active role in policy development and setting the direction in which Synergy FCU can grow to better assist our members. We have three positions available on the Board of Directors and would like you to submit a nominee that best fits each role. Your nominee should be capable for the position and must have the knowledge, experience, and time to hold their position on the board as a volunteer. The **deadline** for nominations is **April 14, 2022**. Please submit your nominations to info@synergyfcu.org or mail them to:

Synergy FCU
ATTN: Nominating Committee
PO Box 691730
San Antonio, TX 78249

Banking on the Go!



Bring your Synergy FCU branch with you while on the go during your travels. With Online Banking, you never have to worry about being near a branch to handle most of your transactions. View your account balances, make a transfer, and pay your bills all from your computer! You can download the safe and secure Synergy FCU app on your tablet or mobile device to have access to mobile deposit, ATM locations, and more! You can sign up to receive text notifications to alert you of any suspicious activity as well as conveniently checking your account balances and transactions all through text messaging. Take advantage of all our digital products and be stress free about your funds wherever you go. Remember to alert your financial institution of any travel plans!

Learn more and enroll in Online Banking at

www.synergyfcu.org today!*

*Subject to eligibility. Learn more about Mobile and Online Banking requirements online at www.synergyfcu.org.



Find the Error

Is there an error or misplaced statement in the newsletter? Find the mistake and you'll be entered into a drawing for a \$25 gift card! Email your entry to

cmeriwether@synergyfcu.org.

Congratulations to the Winter 2022 winners!

January - Sergio H.

February - Karen S.

March - Michael H.

Winter 2022 Errors:

In 'Enroll in e-Statements Today!' article: "...on our 24-hour, secured **sight**." should be "...on our 24-hour, secured **site**."

In 'New Year, New Goals!' article: "...is more achievable **that** trying to..." should be "...is more achievable **than** trying to..."

In 'New Year, New Goals!' article: "...and **dant** be afraid to ask for help!" should be "...and **don't** be afraid to ask for help!"

Holiday Branch Closures

April 15th 2022

Closed Friday - Good Friday

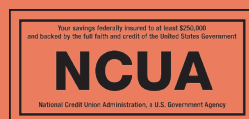
May 30th 2022

Closed Monday - Memorial Day

Synergy FCU San Antonio - Valero

P.O. Box 691730 San Antonio, Texas 78269-1730

Phone: (210) 750 - 8333 • Toll Free: (888) 272 - 8228 • Fax: (210) 345 - 2338



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